



QUALITY POLICY

Product quality and Client satisfaction are of the utmost importance to Sherpa Consulting. As a specialist consultancy in the Health, Safety and Environment (HSE) engineering field, Sherpa is committed to providing consistent quality services to our Clients at all times. Sherpa is also committed to meeting or exceeding Client expectations, thus enhancing Client satisfaction.

Sherpa has developed a Business Management System (BMS), based on the principles of AS/NZS ISO 9001:2000. Through this, Sherpa has in place business processes and practices which ensure premium quality output according to our Clients' needs. Sherpa management is committed to improving the effectiveness of the BMS as well as ensuring that it is implemented at all levels of operation.

QUALITY OBJECTIVES

The effectiveness of our BMS will be measured against the following objectives:

- Quality of products and services fulfils Client expectations.
- Products and services delivered in a timely (to schedule) manner.
- Project execution within allocated budgets.
- Maintenance of relationships and repeat business with key Clients.
- Continual improvement of the BMS to ensure its ongoing applicability and usefulness.

Sherpa Consulting – Directors, January 2008, Revision 3

Next Revision: January 2009